

MAINTENANCE INSTRUCTIONS

FOR COLOUR, PROTECTIVE, AND WINDOW FILMS

Frequently Asked Questions for Wrapped Vehicle Care

1. Can I use an automatic car wash to wash my vehicle?

No, it's best to avoid automatic car washes as they can damage the film on your wrapped vehicle.

2. Is it safe to use a high-pressure washer on my wrapped vehicle?

No, high-pressure washing should be avoided. The high pressure can cause the film to lift or peel at the edges if directed too close to the vehicle.

3. What type of soap or detergent should I use to wash my wrapped vehicle?

Use a high-quality, pH-neutral car wash solution designed for automotive care. Avoid harsh detergents, laundry soaps, and any cleaning agents that are highly acidic or alkaline.

4. How should I handle areas with a lot of grime or bird droppings?

Rinse these areas thoroughly with cold water before applying soap. This softens and loosens the dirt, making it easier to wash off without scrubbing, which can harm the wrap.

5. Do the same care instructions apply to both matte and gloss wraps?

Yes, the same care guidelines are applicable to both matte and gloss finishes. However, matte wraps may attract and show more dirt and therefore might require more frequent cleaning to maintain their appearance.

1. Initial Care Post-Application:

- Avoid washing the car, including hand-washing, for three to five days after the application.
- It's normal for bubbles to appear at the time of handover. These will typically disappear within a month, depending on the local Temperature. Do not puncture or try to remove them.

2. Handling Issues:

- For any problems or faults, contact the WrapStyle Installation Center for further instructions.
- Keep up with regular warranty inspections.

3. Washing Instructions:

- Protection Film Wraps: Can be washed in a regular car hand-wash, instruct the operator on how to wash and treat the wrap.
- Textured, Matt, or Chrome Films: Require special maintenance. Always ask for information at our WrapStyle branches.
- General Care: Use mild quality car products. Avoid truck wash or any harsh chemicals.

4. Pre-Rinse:

- Use a standard garden hose to gently pre-rinse the vehicle to remove loose dirt and grime. Avoid using high-pressure water blasts.

5. Washing Location:

- Wash the vehicle in a shaded area to prevent direct sunlight exposure.

6. Cleaning Solution:

- Use a high-quality, low-PH brand wash and wax product suitable for wrapped vehicles. Follow the manufacturer's recommended dilution and mixing ratios.

7. Avoid Harsh Detergents:

- Never use dish washing liquids or aggressive chemical solutions such as Truck Wash, as these can damage the film.

8. Gentle Cleaning:

- Avoid scrubbing harshly on areas with dirt buildup. If necessary, re-rinse these sections with running water to remove dirt gently.

9. Rinsing:

- Thoroughly rinse the vehicle with clean running water to remove all soap residues.

10. Water Temperature:

- Use cold water for rinsing; there is no need for hot water.

12. Drying:

- After washing, remove excess water with a chamois or a fine microfiber cloth to prevent water spots.

13. Regular Maintenance:

- Wash the vehicle as soon as it appears dirty or, at a minimum, every two weeks, especially if it is frequently exposed to environmental elements.

14. Prompt Consultation:

- Contact your WrapStyle immediately if you notice any issues with the wrapped surface.

15. Waxing & Sealing:

- Regular Application: Regular application of sealant is crucial for maintaining the surface's ability to repel water and prevent contaminants from adhering. If your chosen washing solution does not contain wax, incorporate a sealant into your maintenance routine.

- Choose the Right Products: Always opt for high-quality, branded products that are suitable for use on wrapped vehicles. Follow the manufacturer's recommendations closely to ensure compatibility and effectiveness. Avoid any wax or sealant products that contain hydrocarbons or petrochemicals, as these can damage the wrap.
- Frequency of Application: Ideally, apply a wax or sealant after every third or fourth wash to maintain the protective layer on the wrap. The frequency can also be adjusted based on the vehicle's appearance and exposure to environmental factors.

16. Appearance of Protective Films:

- Protective films are bonded with water and a unique applicator or gel. Initial bubbles, water residue, or milky smudges are normal and will disappear within one to two months. Avoid puncturing them.

17. Window Films:

- Clean using soap, water, and rubber squeegees. Avoid thinners, solvents, aggressive chemicals, or sharp objects.
- Do not wash or use window functions for at least 48 hours after installation.

18. High-Pressure Cleaners:

- Use high-pressure cleaners with extreme caution, especially during winter months when the film is brittle. Keep the high-pressure gun away from the vehicle to prevent damage.

19. Manual Cleaning:

- Use a soft cloth, terry cloth, or microfiber towel to clean and wash the coated parts of the vehicle.
- Avoid wiping or scrubbing the film when exposed to direct sunlight or when the bodywork is hot.

20. Prohibited Cleaning Methods:

- Never machine polish, corrode, or clean with rough cleaning mechanisms. This can cause the film to lose its unique appearance and create shiny spots or scratches.

21. Maintenance Frequency:

- Treat the film at least once every two months, more frequently in severe weather conditions.

22. Damage Repair:

- Repairs can be done locally (where the damaged part is replaced with precision precut patch) or on a larger surface (where a whole section needs replacement). Both methods will solve the issue depending on the circumstances.

23. What to Avoid:

- Avoid parking under trees to prevent sap and animal droppings, which can damage the wrap if not cleaned off promptly.
- Minimize exposure to prolonged sunlight and excessive temperatures.
- Avoid harsh environmental conditions like heavy overnight dew, acid rain, salt water, industrial pollutants, and other pollution, as these can degrade the wrap prematurely.

By following these instructions, you can maintain the quality and longevity of your WrapStyle film installation.

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